



MARDEN NEWS

The monthly newsletter from Marden Medical Practice June 2019



Sands' vision is for a world where fewer babies die and, when a baby dies, anyone affected by the death receives the best care and support for as long as they need.

We work to reduce the number of babies dying and to improve care and support for anyone affected by the death of a baby. Our three year Strategy sets out our vision, mission and values as one organisation. It also outlines our strategic objectives and commitments for 2020. Our purpose is to support anyone affected by the death of a baby; to work in partnership with healthcare professionals to ensure that bereaved parents and families receive the best possible care; to promote improvements in practice and fund research to help reduce the number of babies dying. Everything we do – the services we run, the public health messages we promote, the way we raise money – is focused around these three aims.

We support anyone who has been affected by the death of a baby before, during or shortly after birth and bereavement support is at the core of everything we do. Some of the services that we offer include a Helpline for parents, families, carers and health professionals; a UK-wide network of support groups with trained befrienders; an online forum and message boards enabling bereaved families to connect with others; and a wide range of leaflets, books and other resources available online and in print.



Our commitments for 2020

To reduce the number of babies dying by at least 20%.

To have a bereavement lead in every trust or health board and at least one bereavement suite in every hospital.

To implement a National Bereavement Care Pathway to make sure that every parent receives equally excellent bereavement care.

To ensure a high-quality review of care is carried out, in partnership with parents, after every baby's death.

To raise awareness of the issues surrounding stillbirth and neonatal death and to reduce the taboo associated with these deaths.

To ensure every bereaved parent receives a free memory box.

The Sands Garden Day and Remembrance Event is an annual event held at the National Memorial Arboretum, offering anyone affected by the death of a baby the opportunity to meet with others in a peaceful atmosphere. The service is on 8th June will be followed by a short dedication in the Sands garden which is dedicated to the memory of all babies who have died. At the heart of the garden is a Portland stone sculpture of a baby, created by the respected sculptor John Roberts, and adults and children are encouraged to sit and touch it. There are also two beautiful handmade oak benches.

Families are invited to write their baby's name or a short message on stones or pebbles. Small, flat stones will be made available on the day which you can write using an indelible marker pen. You can then place your stone at the side of the path that leads into the garden. Alternatively, you are welcome to bring your own stone; all we ask is that it is no more than 7cm in diameter. Please do not leave any other objects or items other than stones in the Sands garden. The service will be held in the Oak Suite within the Arboretum. There will be signposts to the Oak Suite, and the people at Arboretum reception will be able to direct you. The National Memorial Arboretum is open all year round from 9am until dusk (except Christmas Day). Address: Croxall Road, Alrewas, Staffordshire DE13 7AR, Telephone: 01283 792 333



Useful Numbers

Health Visitors 452300
District Nurses 277709
RSH 261000
Family Planning 283382

Pharmacies

Rowland's On Site
369446
Asda 276810
Sainsbury's 244744
Taylor - Radbrook
249931
Williams Co-op
344277
Conway 352352
Lunt's - Hereford Rd
351918
Boots - Pride Hill
351311
Rhodes 343998
Boots - Copthorne
350747
Boots - Coleham
362496
Lloyds - Riverside
344523
Tesco
845449
Pharmacy Express
245715



What is a Summary Care Record???

Summary Care Records (SCR) are an electronic record of important patient information, created from GP Medical Records. They can be seen and used by authorised staff in other areas of the health and care system involved in your direct care. Access to SCR information means that care in other settings is safer, reducing the risk of prescribing errors. It also helps avoid delays to urgent care.

At a minimum, the SCR holds important information about:-

- current medication
- allergies and details of any previous bad reactions to medicines
- Your name, address, date of birth and NHS number

You can also choose to include additional information in the SCR, such as details of long-term conditions, significant medical history, or specific communications needs. :-

Please ask at Reception for a form if you would like addition information added to your SCR

We are excited to announce that we have launched **eConsult** for our patients. The service is available via the practice website and will allow you to access safe and efficient advice for your health conditions as well as consult with your GP at your convenience, on any device and at any time of day.

Patients can now complete an eConsult with your GP from the comfort of your own home. For more information go to <https://mardenpractice.gpsurgery.net>.

Many patients have already found the service useful, and in many instances, it should remove the need for you to come into the surgery for treatment.

Seasonal reminders about how eConsult can help patients can be sent throughout the year to tie in with other campaigns. For example, we can send travel vaccination advice in the summer; cold or cough advice in the autumn; flu advice in the winter; and hay fever advice in the spring. These are all existing conditions on eConsult.

How does econsult work?



1
Need advice for your condition, want to help yourself or have admin requests?

Go to our practice website and click on 'Contact our doctors' to start.



2
Every eConsult will be reviewed by our staff. This may be clinical or admin staff depending on your request.

You may not need to see the GP but another healthcare professional.



3
You will have a response by the end of the next working day.

This may be a face to face appointment, call back, a prescription or treatment advice.

Marden Medical Practice: For urgent appointments outside our normal surgery hours, please call 111. For immediate paramedic assistance dial 999. The Urgent Care Centre is open from 8.00 am - 8.00 pm every day of the year and is located at the Royal

Contact Information

Telephone: 01743 241313

Email: marden.marden@nhs.net

Medical Emergencies out of hours number: 111