



MARDEN NEWS

The monthly newsletter from Marden Medical Practice

February 2019



MAKING HEALTH AND SOCIAL CARE INFORMATION ACCESSIBLE

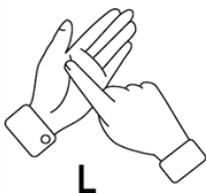
On 24.06.15 the new 'accessible information standard' (AIS) was approved.

All organisations that provide NHS or adult social care must follow the accessible information standard (AIS) by law. The aim of the (AIS) is to make sure that people who have a disability, impairment or sensory loss get information that they can access and understand, and any communication support that they need.

The (AIS) tells organisations how they should make sure that patients and service users, and their carers and parents, can access and understand the information they are given. This includes making sure that people get information in different formats if they need it, for example in large print, braille, easy read or via email.

Large Print

The (AIS) also tells organisations how they should make sure that people get any support with communication that they need, eg. support from a British Sign Language (BSL) interpreter, deafblind manual interpreter or an advocate. As part of the (AIS), organisations that provide NHS or adult social care must do five things. They must: Ask people if they have any information or communication needs, and find out how to meet their needs.: Record those needs clearly and in a set way.: Highlight or flag the person's file or notes so it is clear that they have information or communication needs and how to meet those needs.: Share information about people's information and communication needs with other providers of NHS and adult social care, when they have consent or permission to do so: Take steps to ensure that people receive information which they can access and understand, and receive communication support if they need it.



All organisations that provide NHS or adult social care must follow the standard. This includes NHS Trusts and Foundation Trusts, and GP practices. Organisations that commission (pay for and make decisions about) NHS and adult social care services must also make sure that they support the standard.

Organisations must follow the standard by law & this is explained in Section 250 of the Health and Social Care Act 2012. There is more information about the (AIS), including the Specification and Implementation Guidance, on the NHS England website at www.england.nhs.uk/accessibleinfo. Charities including Action on Hearing Loss, CHANGE, Sense, and the Royal National Institute of Blind people (RNIB) will also be publishing information.



The 'Information Standards Notice' which is the formal document which tells organisations that they must follow the standard is published on the Health and Social Care Information Centre website at www.hscic.gov.uk/isce/publication/scci1605

For more information please email NHS England at england.nhs.participation@nhs.net or call 01138 253002. Or you can write to Accessible Information Standard, NHS England, 7E56, Quarry House, Quarry Hill, Leeds, LS2 7UE.



Useful Numbers

- Health Visitors 452300
- District Nurses 277709
- RSH 261000
- Family Planning 283382

Pharmacies

- Rowland's On Site 369446
- Asda 276810
- Sainsbury's 244744
- Taylor - Radbrook 249931
- Williams Co-op 344277
- Conway 352352
- Lunt's - Hereford Rd 351918
- Boots - Pride Hill 351311
- Rhodes 343998
- Boots - Copthorne 350747
- Boots - Coleham 362496
- Lloyds - Riverside 344523
- Tesco 845449
- Pharmacy Express 245715

The NHS Long Term Plan—a summary. Find out more @ www.longtermplan.nhs.uk. Join the conversation: #NHSLongTermPlan



Health and care leaders have come together to develop a Long Term Plan to make the NHS fit for the future, and to get the most value for patients out of every pound of taxpayers' investment. Our plan has been drawn up by those who know the NHS best, including frontline health and care staff, patient groups and other experts. And they have benefited from hearing a wide range of views, whether through the 200 events that have taken place, and or the 2,500 submissions we received from individuals and groups representing the opinions and interests of 3.5 million people. This summary sets out the key things you can expect to see and hear about over the next few months and years, as local NHS organisations work with their partners to turn the ambitions in the plan into improvements in services in every part of England.

These are just some of the ways that we want to improve care for patients over the next ten years: Making sure everyone gets the best start in life • reducing stillbirths and mother and child deaths during birth by 50% • ensuring most women can benefit from continuity of carer through and beyond their pregnancy, targeted towards those who will benefit most • providing extra support for expectant mothers at risk of premature birth • expanding support for perinatal mental health conditions • taking further action on childhood obesity • increasing funding for children and young people's mental health • bringing down waiting times for autism assessments • providing the right care for children with a learning disability • delivering the best treatments available for children with cancer, including CAR-T and proton beam therapy • delivering world-class care for major health problems • preventing 100,000 heart attacks, strokes • providing education and exercise programmes to tens of thousands more patients with heart problems, preventing up to 14,000 premature deaths • saving 55,000 more lives a year by diagnosing more cancers early • investing in spotting and treating lung conditions early to prevent 80,000 stays in hospital • spending at least £2.3bn more a year on mental health care • helping 380,000 more people get therapy for depression and anxiety by 2023/24 • delivering community-based physical and mental care for 370,000 people with severe mental illness a year by 2023/24 • supporting people to age well • increasing funding for primary and community care by at least £4.5bn • bringing together different professionals to coordinate care better • helping more people to live independently at home for longer • developing more rapid community response teams to prevent unnecessary hospital spells, and speed up discharges home • upgrading NHS staff support to people living in care homes • improving the recognition of carers and support they receive • making further progress on care for people with dementia • giving more people more say about the care they receive and where they receive it, particularly towards the end of their lives.

To ensure that the NHS can achieve the ambitious improvements we want to see for patients over the next ten years, the NHS Long Term Plan also sets out how we think we can overcome the challenges that the NHS faces, such as staff shortages and growing demand for services, by:

Doing things differently: give people more control over their own health and the care they receive, encourage more collaboration between GPs, their teams and community services, as 'primary care networks', to increase the services they can provide jointly, and increase the focus on NHS organisations working with their local partners, as 'Integrated Care Systems', to plan and deliver services which meet the needs of their communities: Preventing illness and tackling health inequalities: the NHS will increase its contribution to tackling some of the most significant causes of ill health, including new action to help people stop smoking, overcome drinking problems and avoid Type 2 diabetes, with a particular focus on the communities and groups of people most affected by these problems: Backing our workforce: we will continue to increase the NHS workforce, training and recruiting more professionals – including thousands more clinical placements for undergraduate nurses, hundreds more medical school places, and more routes into the NHS such as apprenticeships. We will also make the NHS a better place to work, so more staff stay in the NHS and feel able to make better use of their skills and experience for patients: Making better use of data and digital technology: we will provide more convenient access to services and health information for patients, with the new NHS App as a digital 'front door', better access to digital tools and patient records for staff, and improvements to the planning and delivery of services based on the analysis of patient and population data.: Getting the most out of taxpayers' investment in the NHS: we will continue working with doctors and other health professionals to identify ways to reduce duplication in how clinical services are delivered, make better use of the NHS' combined buying power to get commonly used products for cheaper, and reduce spend on administration.

Find out more : More information is available at www.longtermplan.nhs.uk, and your local NHS teams will soon be sharing details of what it may mean in your area, and how you can help shape their plans.

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