



MARDEN NEWS

The monthly newsletter from Marden Medical Practice

July 2018

We are thrilled to inform you that Dr Woollam will become a GP Partner at the Practice from 1st July 2018. Dr Woollam spent time with the Practice during his GP Training and has been a salaried GP at Marden since August 2017. Dr Woollam came into medicine at the age of 29 having first enjoyed a semi professional rugby career where he played in the North East of England. He is a GP with specialist interests in Orthopedics and is the local GP Lead at the Shropshire Orthopedic Outreach Service, where he works one day a week. Dr Woollam lives in Shrewsbury with his wife and 3 children and will continue his current full time position at the Practice working 4 days a week.



Useful Numbers

Health Visitors—**0333 358 3654**

District Nurses - **277709**

RSH - **261000**

Sexual Health Services—
0300 123 0994

Pharmacies

Rowland's On Site -

369446

Asda—276810

Sainsbury's—244744

Taylor - Radbrook

249931

Williams Co-op -

344277

Conway 352352

Lunt's - Hereford Rd

351918

Boots - Pride Hill

351311

Rhodes - 343998

Boots - Copthorne

350747

Boots - Coleham

362496

Lloyds - Riverside

344523

Tesco

845449

Data Privacy Information

A privacy notice is a statement that discloses some or all of the ways in which the practice gathers, uses, discloses and manages a patient's data. It fulfils a legal requirement to protect a patient's privacy.

To ensure compliance with the General Data Protection Regulation (GDPR), Marden Medical Practice must ensure that information is provided to patients about how their personal data is processed in a manner which is: Concise, transparent, intelligible and easily accessible; written in clear and plain language, particularly if addressed to a child; and Free of Charge



The GDPR replaces the Data Protection Directive 95/46/EC and is designed to harmonise data privacy laws across Europe, to protect and empower all EU citizens' data privacy and to reshape the way in which organisations across the region approach data privacy. The GDPR came into effect on 25 May 2018.

At Marden Medical Practice the practice privacy notice is displayed on our website, through signage in the waiting room, and in writing during patient registration (by means of this leaflet). We will inform patients how their data will be used and for what purpose; allow patients to opt out of sharing their data, should they so wish

We will collect information such as personal details, including name, address, next of kin, records of appointments, visits, telephone calls, your health records, treatment and medications, test results, X-rays, etc. and any other relevant information to enable us to deliver effective medical care.

Your data is collected for the purpose of providing direct patient care; however, we can disclose this information if it is required by law, if you give consent or if it is justified in the public interest. The practice may be requested to support research; however, we will always gain your consent before sharing your information with medical research databases such as the Clinical Practice Research Datalink and QResearch or others when the law allows.

We are committed to maintaining confidentiality and protecting the information we hold about you. We adhere to the General Data Protection Regulation (GDPR), the NHS Codes of Confidentiality and Security, as well as guidance issued by the Information Commissioner's Office (ICO).



Risk stratification is a mechanism used to identify and subsequently manage those patients deemed as being at high risk of requiring urgent or emergency care. Usually this includes patients with long-term conditions, e.g. cancer. Your information is collected by a number of sources, including Marden Medical Practice; this information is processed electronically and given a risk score which is relayed to your GP who can then decide on any necessary actions to ensure that you receive the most appropriate care.

Your information may be shared if you have received treatment, to determine which Clinical Commissioning Group (CCG) is responsible for paying for your treatment. This information may include your name, address and treatment date. All of this information is held securely and confidentially; it will not be used for any other purpose or shared with any third parties.



You have a right to object to your information being shared. Should you wish to opt out of data collection, please contact a member of staff who will be able to explain how you can opt out and prevent the sharing of your information; this is done by registering a Type 1 opt-out, preventing your information from being shared outside this practice.

You have a right to access the information we hold about you, and if you would like to access this information, you will need to complete a Subject Access Request (SAR). Please ask at reception for a SAR form and you will be given further information. Furthermore, should you identify any inaccuracies; you have a right to have the inaccurate data corrected.

Should you have any questions about our privacy policy or the information we hold about you, you can: contact the practice's data controller via email at marden.marden@nhs.net; write to the data controller at Marden Medical Practice, 25 Sutton Road, Shrewsbury, SY2 6DL; ask to speak to the Practice Manager Mrs Zoe George, or her deputy Ms Debbie Turner.



In the unlikely event that you are unhappy with any element of our data-processing methods, you have the right to lodge a complaint with the ICO. For further details, visit ico.org.uk and select 'Raising a concern'. We regularly review our privacy policy and any updates will be published on our website, in our newsletter and on posters to reflect the changes.



Marden Medical Practice, together with our Patient Participation Group, are celebrating the NHS's 70th Birthday in fine 'blast from the past' style on Thursday, 5th July, 2018.

The practice will be taking a step back in time for the day as colleagues, doctors, and nurses, re-live a day from 1949 by dressing up in some of the hottest fashions from the era. Patients and visitors will be able to experience a bygone time as they will be welcomed to the practice by bunting and home-made decorations, music from the time, and themed refreshments including tea, cakes, and sandwiches.



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To help really bring history to life, there will also be a museum area where patients and visitors can look at old fashioned medical equipment and peruse some historical NHS literature. We would love to see as many people as possible on the day so please feel free to stop by for refreshments if you are available. Donations will be gratefully received for the Severn Hospice

Contact Information

Telephone: 01743 241313
Shropdoc: 0333 222 6655
Fax: 01743 2360725

Email: marden.marden@nhs.net
Website: www.mardenpractice.gpsurgery.net
Prescription Ordering Direct: 0333 358 3509